

# Customer returns form

Enquiries: 0800 141 2673



To send an item back to Hangerworld for a refund or an exchange, please send all returns, together with this completed form, to:

The Returns Department, Hangerworld Ltd, Prestige House, Cornford Road, Blackpool, UK, FY4 4QQ.

Customer name \_\_\_\_\_

Address \_\_\_\_\_

Contact telephone number \_\_\_\_\_

Email address \_\_\_\_\_

Invoice or sales record no. \_\_\_\_\_

How the order was placed:      Hangerworld website      Ebay      Amazon      Telephone

## Items to be returned:

Item number or SKU	Description	Quantity	Total price	Reason (insert code A-F – see below)
WH-KIDS-WHITE	Kids white wooden hangers	30	£38.75	A

## Reason for returning items:

- A. Wrong item ordered
- B. Damaged (specify in comments below)
- C. Duplicated item
- D. Goods not as invoice
- E. Arrived too late
- F. Other (specify in comments below)

## Refund / exchange:

Exchange for the same item      Refund via credit / debit card used in original transaction

Refund via Paypal account used in original transaction      Paypal email address: \_\_\_\_\_

## Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_